Erasmus+
Cooperation for innovation and the exchange of good practices (KA2)
January-December 2016

eTwinning National Support Services (NSS) and Partner Support Agencies (PSA)
Introduction

The present compendium is dedicated to the 43 activity plans of the eTwinning National Support Services (NSS) and the Partner Support Services (PSA) under the centralised action of the Key Action (KA2) covering the period 1 January-December 2016.

The compendia are part of the Executive Agency's contribution to a better dissemination of information about on-going projects and networking among project coordinators. In this publication you will find a short description of the programmes of activities implemented in each participating country, the coordinating organisation and the grant awarded. They are sorted by alphabetical order of the country code.

In order to complete the picture, below you will find a brief overview of the aims and objectives of eTwinning (NSS and PSA). eTwinning offers a platform for staff (teachers, head teachers, etc.) working in schools across Europe, to communicate, develop projects, share, and in short, be part of a dynamic learning community in Europe.

eTwinning assists schools both at European level, through the Central Support Service (CSS), and at national level via the NSS existing in each participating country and in the PSAs in the neighbouring countries. These are bodies designated by the national authorities with the task of promoting the eTwinning action locally, offering advice and guidance to teachers before and during projects, organising professional development opportunities and awarding accolades for the best projects.

The Central Support Service liaises with the NSS and PSA and is responsible for the development of the platform, as well as offering a range of professional development opportunities and other activities such as an annual European Conference and a Prize Event which awards teachers and students for their involvement in outstanding projects.

The general objectives of eTwinning to which the NSS and PSAs have to contribute during 2016 are as follows:

- To make it possible for all schools in Europe to build pedagogical projects with other schools;
- To promote innovative cooperation methods and transfer of quality educational approaches and to reinforce language learning and intercultural dialogue;
- To contribute to the professional development of teachers through their active participation in collaborative projects, communities of practice and specific training activities;
- To foster the updating of teachers' professional skills in the pedagogical and collaborative use of ICT;
- To support and further develop the networking of schools and teachers in Europe.

January 2016
## Table of Contents

### EPPKA2-eTwNSS

<table>
<thead>
<tr>
<th>Country Code</th>
<th>Country</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>AL</td>
<td>Albania</td>
<td>1</td>
</tr>
<tr>
<td>AT</td>
<td>Austria</td>
<td>2</td>
</tr>
<tr>
<td>BA</td>
<td>Bosnia</td>
<td>3</td>
</tr>
<tr>
<td>BE</td>
<td>Belgium (de)</td>
<td>4</td>
</tr>
<tr>
<td>BE</td>
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<td>BE</td>
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</tr>
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<td>BG</td>
<td>Bulgaria</td>
<td>7</td>
</tr>
<tr>
<td>CY</td>
<td>Cyprus</td>
<td>8</td>
</tr>
<tr>
<td>CZ</td>
<td>Czech Republic</td>
<td>9</td>
</tr>
<tr>
<td>DE</td>
<td>Germany</td>
<td>10</td>
</tr>
<tr>
<td>DK</td>
<td>Denmark</td>
<td>11</td>
</tr>
<tr>
<td>EE</td>
<td>Estonia</td>
<td>12</td>
</tr>
<tr>
<td>EL</td>
<td>Greece</td>
<td>13</td>
</tr>
<tr>
<td>ES</td>
<td>Spain</td>
<td>14</td>
</tr>
<tr>
<td>FI</td>
<td>Finland</td>
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</tr>
<tr>
<td>FR</td>
<td>France</td>
<td>16</td>
</tr>
<tr>
<td>HR</td>
<td>Croatia</td>
<td>17</td>
</tr>
<tr>
<td>HU</td>
<td>Hungary</td>
<td>18</td>
</tr>
<tr>
<td>IE</td>
<td>Ireland</td>
<td>19</td>
</tr>
<tr>
<td>IS</td>
<td>Iceland</td>
<td>20</td>
</tr>
<tr>
<td>IT</td>
<td>Italy</td>
<td>21</td>
</tr>
<tr>
<td>LI</td>
<td>Lichtenstein</td>
<td>22</td>
</tr>
<tr>
<td>LT</td>
<td>Lithuania</td>
<td>23</td>
</tr>
<tr>
<td>LU</td>
<td>Luxembourg</td>
<td>24</td>
</tr>
<tr>
<td>LV</td>
<td>Latvia</td>
<td>25</td>
</tr>
<tr>
<td>MK</td>
<td>Former Yugoslav Republic of Macedonia</td>
<td>26</td>
</tr>
<tr>
<td>MT</td>
<td>Malta</td>
<td>27</td>
</tr>
<tr>
<td>NL</td>
<td>Netherlands</td>
<td>28</td>
</tr>
<tr>
<td>NO</td>
<td>Norway</td>
<td>29</td>
</tr>
<tr>
<td>PL</td>
<td>Poland</td>
<td>30</td>
</tr>
<tr>
<td>PT</td>
<td>Portugal</td>
<td>31</td>
</tr>
<tr>
<td>RO</td>
<td>Romania</td>
<td>32</td>
</tr>
<tr>
<td>RS</td>
<td>Serbia</td>
<td>33</td>
</tr>
<tr>
<td>SE</td>
<td>Sweden</td>
<td>34</td>
</tr>
<tr>
<td>SI</td>
<td>Slovenia</td>
<td>35</td>
</tr>
<tr>
<td>SK</td>
<td>Slovakia</td>
<td>36</td>
</tr>
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<td>37</td>
</tr>
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<td>United Kingdom</td>
<td>38</td>
</tr>
</tbody>
</table>

### EPPKA2-eTwPSA

<table>
<thead>
<tr>
<th>Country Code</th>
<th>Country</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>AM</td>
<td>Armenia</td>
<td>39</td>
</tr>
<tr>
<td>GE</td>
<td>Georgia</td>
<td>40</td>
</tr>
<tr>
<td>MD</td>
<td>Moldova</td>
<td>41</td>
</tr>
<tr>
<td>TN</td>
<td>Tunisia</td>
<td>42</td>
</tr>
<tr>
<td>UA</td>
<td>Ukraine</td>
<td>43</td>
</tr>
</tbody>
</table>
Description: Key priorities for this year will be:

• Development of a strategy to promote eTwinning in new areas of the country. Focus on fostering the participation of teachers in projects that aim to share the values and customs between cultures in the region and beyond. Promotion of School Education Gateway as an integral part of the promotion: Encourage teachers and schools to be an active part of this portal;
• Development of an active network of schools and teachers, to reinforce the innovative ideas and creativity in the use of technological tools;
• Professional development of teachers through organisation of trainings and fostering active participation in joint projects that promote civic education.

Target groups:

• Teachers of K12 education in all areas of the country;
• Integration for the first time of kindergarten teachers, to influence creativity and an innovative mentality and to promote civic education at an early age;
• Raising awareness and coordinating the involvement in projects at the school level with school headmasters.

Activities:

• Organisation of 7 local workshops in other areas of the country not yet covered by promotion activities. An eTwinning seminar will also be arranged with the participation of teachers from other countries in the region. The seminar will be organised in coordination with the NSS from countries in the region and the CSS;
• National competition for best projects. We have experience which was gained from the organisation of this event in 2015;
• Celebrations and other similar festive events for the eTwinning day. Engagement of new schools in a festive, promotional and inclusive process;
• 2 workshops with school headmasters. These activities were part of last year's activity plan but did not materialise;
• Organisation of a workshop with representatives from the civil society and accredited institutions for teachers training.

Collaboration with them will lead to a new level of performance.

Coordinator: MINISTRIA ARSIMIT DHE SHKENCES
DURRESIT 23
TIRANA 1001, AL
Phone: +35542230462
Description: eTwinning National Support Service Austria (eTwinning NSS AT) is part of the Erasmus+ School Education unit at the National Agency. The National Agency is a department of the Austrian Agency for International Cooperation in Education and Research (OeAD-GmbH). The work of the eTwinning NSS AT is based on national and European educational policies and follows the directives of the Austrian Federal Ministry of Education and Women's Affairs, the European Commission and the CSS.

Aims:
• Strengthening synergies between eTwinning and other actions of the Erasmus+ school education programme. The newly launched European platform “School Education Gateway” plays a central role in this;
• Focussing on Erasmus+ School Education/eTwinning NSS AT within the framework of the European Strategy for the Danube Region: This strategy defines opportunities and challenges for key stakeholders in this area. In particular, Priority Area 9 is of utmost importance for the Austrian educational policies. Since 2012, the School Education unit of the OeAD-GmbH/National Agency has organised annual events in line with this EU strategy;
• Acquisition of new target groups for eTwinning through the adaptation of the communication strategy.

This work priorities a further increase in the number of eTwinning projects as well as participating schools and kindergartens in Austria. In addition to European professional development for teachers, eTwinning strongly supports the internationalisation strategy of the Austrian educational system.

Coordinator: OEAD (ÖSTERREICHISCHE AUSTAUSCHDIENST) GESELLSCHAFT MIT BESCHRANKTER HAFTUNG - AUSTRIAN AGENCY FOR INTERNATIONAL COOPERATION IN EDUCATION
EBENDORFERSTRASSE 7
WIEN 1010, AT
Phone: +43153408620

Internet site address: http://www.oead.at

Approved Budget 233,709 EUR
Grant Awarded 186,919 EUR
Contract Duration 12 months
The aim of the eTwinning project in 2016 is to enhance participation of active users and schools, encourage ICT usage within schools of the BiH education systems, support the education institution directors in their roles and activities and re-activate passive users. In addition, specific promotion activities will be organised with clearly defined roles and scope of work for eTwinning ambassadors. The participation of BiH teachers at European eTwinning seminars will also be guaranteed. Cooperation with the state, regional and local education authorities, and with EU Erasmus+ programme Agencies will be encouraged. The NSS will in particular support the eTwinning pedagogic effect. The planned activities will help teachers strengthen their skills, including those of inclusive teaching, ICT and new technology usage and differentiated and cross-curricular teaching.

Coordinator:
AGENCY FOR PRESCHOOL, PRIMARY AND SECONDARY EDUCATION
FRA ANDJELA ZVIZDOVICA 1
SARAJEVO, BA
Phone: +38733295359

Approved Budget 66,670 EUR
Grant Awarded 53,120 EUR
Contract Duration 12 months
Description: Our NSS will enhance the quality and quantity of eTwinning projects and promote the eTwinning action as a whole. Good projects will be made visible through our national prize ceremony and will be presented as best practice examples in trainings, on our website and in our publications. The participation of teachers in national and international trainings will further develop the quality of projects. The communication strategy includes the use of the national eTwinning portal, the website of our NA and of the Ministry of Education, the press, the publications and newsletters of the Jugendbüro and social media.

Aims:
• Organisation of eTwinning seminars with other NSS: seminar for German speaking kindergarten and primary teachers crossborder seminar on World War I; Nordic-Benelux seminar on digital storytelling; eTwinning Belgica seminar. Our NSS will also send teachers to other seminars, PDW and the conference;
• National eTwinning prize ceremony with the two other Belgian NSSs and production of a common leaflet with all project descriptions;
• Info sessions in schools, partly with the NA;
• School visits;
• Regional trainings;
• National quality labels (QL) and selection of projects for the European QL/prizes.

Coordinator: JUGENDBURO DER DEUTSCHSPRACHIGEN GEMEINSCHAFT VOG
BRAUEREIHOF 2
EUPEN 4700, BE
Phone: +3287560979
Fax: +3287560944

Internet site address: http://www.jugendbuero.be

Approved Budget 31,027.34 EUR
Grant Awarded 16,248 EUR
Contract Duration 12 months
EPOS will act as the National Support Service for eTwinning in 2016, as in the previous 3 years. The NSS has chosen to continue to focus on the following three priorities: a high number of quality projects, broaden the network of ambassadors and strengthen the collaboration with the network and improve the follow up of eTwinning participants to local, national and European workshops to ‘activate’ more teachers. In each of these fields the NSS has made progress in 2015; the number of new projects is growing, the NSS received more applications for Quality labels, the NSS managed to find a new ambassador, and to involve some ambassadors more and in a better way, the participation in follow up meetings of the participants is growing. However there is room for further improvement so the efforts to reach these objectives will be maintained. These priorities also correspond to the new European priorities (mainstreaming eTwinning, eTwinning schools, focus on active digital citizenship, broadening eTwinning and synergies with the School Education Gateway).

In 2016 the new organigramme of EPOS will be fully implemented. One of the focuses of the NSS will be to collaborate with the ‘new’ teams and to make sure that eTwinning is integrated in all the E+ activities and vice versa. New synergies will be explored as well. During the European Management Meeting the DG EAC has decided to re-install the joint Taskforce for NA-NSS. The Flemish community will participate in this Taskforce since the integration of eTwinning in Erasmus Plus is one of the main opportunities to achieve the priorities.

Coordinator: EUROPESE PROGRAMMA'S VOOR ONDERWIJS OPLEIDING EN SAMENWERKING VZW
KONING ALBERT II LAAN 15
BRUSSEL 1210,BE
Phone: +3225539751

Approved Budget 153,800 EUR
Grant Awarded 123,040 EUR
Contract Duration 12 months
Description:

1. Promotion of the action eTwinning:
   To make the best use of the reports realised by the end of 2015 by RTA and the implementation of some of the results and the recommendations of 2 teams of students in communication of the IHECS to promote projects and the eTwinning action in the French Community. Target: media, stakeholders, world of education.

2. Promotion of the participation of the teachers of the French Community in the European and national seminars ("eTwinning Belgica", exchange eTwinning between 3 Communities of Belgium). Target: media, stakeholders, world of education.

3. The reinforcement of the support for project promoters, through:
   • The diversification of training opportunities;
   • Online help;
   • The dissemination of pedagogical support and best practices.

Target: teachers and head teachers

Coordinator:

MINISTERE DE LA COMMUNAUTE FRANCAISE DE BELGIQUE
BOULEVARD LÉOPOLD II, 44
BRUXELLES 1080,BE
Bruxelles 1080,BE

Approved Budget 116,024.99 EUR
Grant Awarded 92,819.99 EUR
Contract Duration 12 months
Erasmus+

**REFERENCE :** 571112-EPP-1-2016-1-BG-EPPKA2-eTwNSS

**TITLE:** eTwinning National Support Service (NSS) for Bulgaria

**Description:**

**Aims:**

1. Increasing the quality of eTwinning projects:
   - Numerous webinars through the use of the Webex software package, which will revolve around the better use of methodologies and ICT in order to create quality eTwinning projects, as done in previous years;
   - The integration of the theme of "Quality eTwinning Projects" as a module within all eTwinning training sessions, seminars and all other educational events hosted by NSS Bulgaria;
   - The addition of a separate specialised workshop within the NPWD event, which will delve deeper into the criteria, one at a time;
   - The integration of the topic of self-evaluation as a part of project-making as a whole.

2. Promoting eTwinning as a part of "Erasmus+" and the School Education Gateway.
   - The dissemination of information, including the promotion of the School Education Gateway, during the "Erasmus+" informational campaign;
   - Continuing the tradition of beginning all eTwinning training events with the modular topic "eTwinning as a part of Erasmus+".

3. Increasing the eTwinning userbase further:
   - Concentrating on offering a balanced distribution of events and information across all 28 sub-regions/municipalities, thus offering more training events within smaller cities and towns, that would benefit from said actions;
   - To foster the updating of teachers’ professional skills in the pedagogical and collaborative use of ICT;
   - An increase in face-to-face events;
   - Continuing the Webex-based webinars and further developing the curriculum offered within those webinars.

**Other priorities:**

- Working with national authorities in the field of Education
- To promote innovative cooperation methods and transfer of quality educational approaches and to reinforce language learning and intercultural dialogue.

**Coordinator:**

HUMAN RESOURCE DEVELOPMENT CENTRE
GRAF IGNATIEV STREET 15
SOFIA 1000,BG
Phone : +35929155024
Fax : +35929155049

**Approved Budget** 276,014 EUR
**Grant Awarded** 220,811 EUR
**Contract Duration** 12 months
Through the implementation of its activity plan, the CY NSS will promote and support the development of pedagogical projects implemented through the collaboration between Cypriot schools and schools across Europe and neighbouring countries. The CY NSS will organise several activities in order to raise and accelerate the visibility of the Action, involve the highest possible number of schools, reward good quality projects, reactivate inactive users and keep existing users motivated. Moreover, it will foster the updating of teachers’ professional skills, by offering professional development opportunities on a national and European level.

Teachers’ and schools’ participation in eTwinning is expected to promote excellence and innovation in teaching methods, improve teaching and learning of languages, as well as support the internationalisation and modernisation of education offered in Cypriot schools by further developing the network of schools and teachers in Europe.

In order to reinforce its activities and accomplish its objectives, the CY NSS will work in close collaboration with the CY Erasmus+ NA, national stakeholders, the CSS, other NSSs and PSAs.

| Approved Budget | 156,580 EUR |
| Grant Awarded   | 125,260 EUR |
| Contract Duration | 12 months |
eTwinning NSS in the Czech Republic is a part of Dům zahraniční spolupráce (DZS). DZS is a legal body directly managed by the Ministry of Education, Youth and Sports (MEYS). DZS is also responsible for Erasmus+. The National Agency for Erasmus+ is an integral part of DZS as well as eTwinning NSS. The objectives of Czech eTwinning NSS in 2016 is to comply with the national educational strategy in the Czech Republic and reflect mainly strategical documents that define the national educational policy up to 2020: the Strategy for Education Policy of the Czech Republic until 2020 and the Digital Literacy Strategy of the Czech Republic. Based on these main strategic documents and general objectives of eTwinning activity, the Czech NSS intends to concentrate on three main priorities in 2016:

• Increase the number of active users and schools with a view to contribute to the mainstreaming of eTwinning to make it possible for all schools to build pedagogical projects with other schools;
• Foster teachers' professional skills through their active participation in collaborative projects, communities of practice and specific training activities;
• Ensure safe and high quality delivery of eTwinning in the Czech Republic and provide technical and pedagogical support to participating schools and teachers.

The Czech NSS will focus on ensuring that eTwinning is promoted equally in terms of geographical coverage and types of schools. This equal approach will be ensured by regional trainings, online training opportunities and on-demand trainings offered to all schools, conferences, fairs and other promotional events. eTwinning will be promoted as a platform for school to school collaboration that allows all schools, including those from underdeveloped areas to participate.

Coordinator:
DŮM Zahraniční Spolupráce
NA PORICI - NOVE MESTO 1035/4
PRAHA 110 00, CZ
Phone: +42221850300

Approved Budget 346,622 EUR
Grant Awarded 277,297 EUR
Contract Duration 12 months
The National Support Service (NSS) for eTwinning at the Educational Exchange Service (PAD) of the Standing Conference of the Ministers of Education and Cultural Affairs of the Länder in the Federal Republic of Germany (Kultusministerkonferenz) implements the programme in Germany on behalf of the Länder. For 2016, the NSS defined the following key aspects:

1. Integration of children and young people with refugee and migration background:

   The integration of children and young people with refugee and migration background represents one of the most important tasks of school politics. The NSS therefore aligns its activities, among other things in the course of a specialist conference, to the question in how far eTwinning can be used to support joint learning and the integration of young refugees. The long-term objective is to support the school attainment of refugee children and to create a climate of tolerance.

2. Increasing the quality of projects:

   The quality labels form the core of pedagogical consulting, the production of teaching material as well as public relations. In order to improve the quality of applications, the Moderators giving information on behalf of the NSS are to be trained accordingly and the helpdesk’s practise of consulting is to be enhanced. Furthermore, the plan is to build up a group of external experts who give feedback and thus help to improve the quality of project teaching with eTwinning. In addition, a regular online consultation hour will be installed in order to extend the individual consulting service.

3. Media education and internet security:

   Internet security and data protection are key aspects in modern media education. Both are mentioned explicitly in the Kultusministerkonferenz’s recommendation “Medienbildung in der Schule”, published in 2012. The NSS aims to put a main focus on this topic in 2016, since the teachers have an ongoing need for consultation. The section on this topic will be extended on the German eTwinning website.

Coordinator:
BERLIN LAND
GRAURHEINDORFTER STR.157
BONN 53117,DE
Phone : +49228501178
Fax : +49228501333

Approved Budget 928,608.72 EUR
Grant Awarded 742,886.98 EUR
Contract Duration 12 months
Description:

Project summary 2016 Main priorities 2016:

- Developing our pedagogical support: Utilising the platform, and steadily involve and develop teacher ambassador network;
- Increasing the number of users and schools. Focusing on getting active users, with more and better knowledge sharing;
- Digital Citizenship for 2016: Address current European challenges.

How these priorities will be implemented through the Work Plan can be seen below.

The National Agency for It and Learning, ‘Styrelsen for It og Læring’ (STIL) is the eTwinning National Support Service (NSS) in Denmark. STIL is part of the Ministry of Education. The Activity plan is structured in 4 Work Packages.

WP1: Promotion of eTwinning and School Education Gateway at national, regional and local levels:

Communication strategy 2016:

- Promoting the platform;
- National etwinning site, as part of the EMU: www.etwinning.emu.dk or just etwinning.dk, facebook.com/etwinning.dk, twitter.com/etwinningdk;
- Recruiting new users;
- Reactivating inactive users, and keeping existing users motivated;
- Ambassadors.

Teacher Ambassadors:

- 2 from kindergarten/preschool;
- 8 from primary and lower secondary school;
- 1 from vocational education;
- Promoting the School Education Gateway;
- Liaison with regional and local school authorities.

WP2: Provision of technical and pedagogical support

- Professional development opportunities.

WP3: Ensuring safety and quality of eTwinning projects

- Monitoring registrations and user behaviour;
- Monitoring of the quality;
- Awards and prizes - National Toolcamp with eTwinning Prize: ‘eTwinning and 21st Century Skills’;
- Good practice;
- Feedback to the Commission and evaluation.

WP4: Common tasks contributing to the management and operation of eTwinning

- Coordination with the CSS, with other NSS and PSA;
- Contribution to the eTwinning support network;
- Translation, editing and localisation of texts.

Coordinator:

STYRELSEN FOR IT OG LAERING

VESTER VOLDGADE 123

KOBIENHAVN 1552, DK

Phone: +4535878889

Approved Budget: 219,872 EUR
Grant Awarded: 169,459 EUR
Contract Duration: 12 months
The main objective of this project is to provide eTwinning National Support Service in Estonia. The aim of Estonian NSS’s promotional activities is to make eTwinning more visible for teachers, school leaders, school owners and decision makers at local and national levels and also highlight the synergy with Erasmus+ other activities. The NSS carrying out different promotional activities – publishing articles about the possibilities and best showcases of eTwinning action, introducing eTwinning activities in educational conferences and events and disseminating promotional material among above mentioned targets groups. The NSS coordinates the eTwinning mentoring teachers’ (ambassadors) network to ensure support to eTwinning activities and sustainable eTwinning project’s work at local and school level.

Special eTwinning events and trainings will be organised by the NSS:

The main aim is to encourage as many teachers as possible to start and integrate eTwinning activities in their working plan.
To foster the updating of teachers professional skills in pedagogy and use of ICT and promote teachers professional development through eTwinning, the Estonian NSS will also send teachers to different contact seminars, professional development workshops and an eTwinning conference. These events have proven to be a major motivator of teachers to continue already started partnerships and form new ones.

The Estonian NSS will host two international contact seminar in Tallinn in 2016. The NSS will set up a national award and the ten best projects will be nominated in May 2016. The NSS will promote synergies between eTwinning and other actions of the Erasmus + programme by introducing the eTwinning platform and the European Gateway.

Coordinator: HARIDUSE INFOTEHNOLOGIA SIHTASUTUS
AKADEEMIA TEE 21/1
TALLINN 12618, EE
Phone: +3726285802

Approved Budget 179,730 EUR
Grant Awarded 143,784 EUR
Contract Duration 12 months
eTwinning has been a very popular programme in Greece the last two years as the Hellenic NSS’s main efforts focused on making eTwinning recognisable to the educational community and also to provide focused training for teachers on using collaborative ICT tools and the eTwinning platform, in order to create quality projects. Specifically we focused on activities that foster the establishment of projects, give value to education in order to create quality projects, promote teachers’ professional development and the exploitation of eTwinning in the pedagogical procedure. Last year, the Hellenic NSS tried to improve teachers’ level of key competences by increasing their learning opportunities and offering seminars for the school advisors, who acted as disseminators and supported the teachers of their region. A number of webinars were organised to help teachers understand the concept of collaboration in order to increase quality in their projects.

Based on this experience, henceforward, the three main priorities of the Hellenic NSS this year are:

• Improve quality of projects- Indicator: number of NQL and EQL as well as number of awarded projects in the European Awards;

• Broadening out eTwinning to increase visibility- Indicator: new registrations, new projects, invitations to organise seminars in different events/conferences;

• Enrich engagement of users- Indicator: number of teachers participating in online seminars-courses-events- PD opportunities online and offsite.

Coordinator: INSTITOUTO TECHNOLOGIAS YPOLOGISTONKAI EKDOSEON DIOFANTOS N KAZANTZAKI ODOS PATRAS 26504,EL Phone : +302610960308

Internet site address : www.cti.gr

Approved Budget 359,310 EUR
Grant Awarded 287,410 EUR
Contract Duration 12 months
The Spanish eTwinning NSS will be hosted by the National Institute of Educational Technologies and Teacher Training (INTEF), belonging to the Ministry of Education, Culture and Sport. This facilitates the integration of the eTwinning action in the current objectives of the Ministry, in close collaboration with the educational authorities in the Autonomous Communities.

For 2016, the three main focus for the Spanish NSS will be safety, increasing the average quality of projects and support and training to teachers. Regarding safety, we have been using our own intranet mainly for validation purposes. We plan to improve current procedures and develop new tools to produce agile and easier ways of data validation, without diminishing our security standards. The quality of projects will be dealt with through the publication of good practice, the dissemination of quality criteria, detailed evaluations and feedback of Quality Label applications and, as a major action, the fostering of the use of Project cards, which will be replied by members of the NSS and will provide teachers with advice and knowledge to improve their on-running projects.

Closely related to this former point, we will also focus on teacher training and support. Two main actions will be offered online: a consolidated MOOC, with two editions, and a tutored online course, with totally renewed contents and structure. A new website will also be launched, where visibility to good practice and support to teachers will have a prominent role. The main impact we aim at is the consolidation of eTwinning as a common tool to introduce innovation in the classroom. A wide variety of training offer, a new website designed to be a regular source of inspiration and resources for teachers, and a special effort in supporting teachers and meeting their needs, together with the idea of a sound and safe environment, will make teachers regard eTwinning as a convenient tool to attend their professional interests.

Coordinator:

MINISTERIO DE EDUCACION, CULTURA Y DEPORTE

TORRELAGUNA, 58

MADRID 28027, ES

Phone : +34913778377

Fax : +34913680709

Approved Budget 892,228.75 EUR

Grant Awarded 713,763 EUR

Contract Duration 12 months
**Description:**

- Promoting eTwinning as a means of delivering the new curriculum: This year focus will lie particularly on the skills/competences introduced in the new core curriculum (in all curricula: basic education, general upper-secondary education and vocational education); in particular on digital competence and of intercultural understanding;

- Further development of the Finnish Ambassadors Network: The Finnish ambassadors’ network will be re-organised and a ‘minimum activities criteria’ will be set up, to ensure a level of activities as a whole. The ambassadors will organise at least 2 workshops each, write at least 2 blog posts, hold a minimum of 2 info sessions and have at least one active eTwinning project ongoing in 2016;

- Increasing the visibility of eTwinning: The NSS will do its utmost to increase the visibility of eTwinning, promoting the action mainly through the message of priority 1. We will liaise with the FNBE experts in foreign language teaching (also on other languages than English) and in social studies/history to better understand how to reach these groups of teachers, which are a big potential in eTwinning.

**Coordinator:**

OPETUSHALLITUS HAKANIEMENRANTA 6
HELSINKI 00530, FI

**Approved Budget** 223,377.5 EUR
**Grant Awarded** 178,702 EUR
**Contract Duration** 12 months
The French National Support Service aims is to increase the number of registered teachers and the quality of the projects on the eTwinning platform.

- Communicate and promote eTwinning among global education players:
  1. Articulate and strengthen our networks of "developers";
  2. Establish a corporate communication policy;
  3. Strengthen our presence on social networks: Facebook, Twitter;
  4. Developing synergies within Erasmus Programme-Promoting School Education Gateway portal. Liaise with other European projects implemented by the former Canopy network FCL (Future Classroom Lab).
- Propose targeted support;
- Contribute to the professional development of teachers.
  1. Continue feeding site eTwinning.fr, a support website for holders of project and a tool for training.
  2. Continue deployment of online training offer
  3. Experimenting in eTwinning pilot projects

Coordinator: RESEAU CANOPE
TELEPORT 1 AVENUE DU FUTUROSCOPE CHASSENEUIL DU POITOU
FUTUROSCOPE CEDEX 86961, FR
Phone: +33549497530

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The NSS Croatia has identified three main priorities for the year 2016. eTwinning Croatia is a very fast growing community but we realised the need to ensure a more active project involvement of Croatian users on eTwinning, which is our first main priority. The Croatia will also organise at least 10 onsite and online trainings with the support of the ambassadors’ network in order to provide the users with necessary skills and increase their capacities for integration of eTwinning in the curriculum. The second priority is to ensure the diversification of eTwinning users, thus mainstreaming the eTwinning portal as an educational tool for teachers and providing more networking possibilities. The NSS will put a special emphasis on motivating kindergartens and secondary schools to engage in eTwinning since most of Croatian eTwinners are primary school teachers. We will organise at least 3 onsite and online trainings with the support of the ambassadors’ network aimed especially at kindergarten and VET teachers. Our biggest challenge will be to increase the participation of headmasters in the Portal activities. We plan to cooperate more closely with the Directorate for Education of the Ministry of Science, Education and Sports and the Agency for Vocational Education and Training and Adult Education. We will offer to present eTwinning at regional and national symposia, as well as annual conferences for vocational schools. The above mentioned activities will be targeted at potential eTwinning users – headmasters, kindergarten and VET teachers. Our third priority is to ensure standardised quality and better accessibility of pedagogical and technical user support. The NSS Croatia will organise at least 10 onsite and online trainings with the support of the ambassadors’ network targeted at potential and registered eTwinning users. The access to eTwinning opportunities will be enhanced by the presentations and workshops on the use of web tools.

Coordinator: AGENCIJA ZA MOBILNOST I PROGRAME EUOPSKE UNIJE
FRANKOPANSKA 26
ZAGREB 10000, HR
Phone: +38515556495

Approved Budget 137,075 EUR
Grant Awarded 109,660 EUR
Contract Duration 12 months
**Description:**
In October 2013 the Department of Digital Pedagogy of Education Public Services Non-profit LLC was appointed by the Ministry of Human Resources to fulfil the duties of the eTwinning National Support Service during the Erasmus+ programme between 2014 and 2020. Due to the 209/2015 VII. 23. edict Educatio Public Services Non-profit LLC will be terminated on 31st December 2015 and the Educational Authority is appointed as legal successor of Educatio from 1st January 2016. The Educational Authority will take over all tasks and duties that Educatio carried out until 31st December 2015 and will act as the National Support Service of the Hungarian eTwinning action.

The Hungarian NSS has a well organised communication strategy. We keep on continuing the main elements of last year’s promotion in order to increase number of registration, to discover and raise the number of good quality projects, and to encourage teachers to establish new projects. We would also like to reactive inactive users and keep existing users motivated as well. In addition we will promote the eTwinning Plus portal and School Education Gateway.

We will organise several national and international events, such as National Award ceremony, Children’s day, Contact Seminar participation, e3 project opening, summer school and closing ceremony. We shall also organise several in-service teacher trainings during the year. The 30-lesson training programme is integrated in the Hungarian in-service teacher training scheme and aims to provide information on eTwinning action in general; the pedagogical, methodological and technical benefits it is to offer. Over 120 teachers will receive the certificate at the end of the course. The 50-hour training is the official adaptation of the Intel Teach Program Essentials Online Course.

Key elements of our promotional strategy are the “eTwinning goes local” campaign, operating national portal of the action (www.etwinning.hu), newsletters and mailing list, producing brochures and publications.

**Coordinator:**
OKTATASI HIVATAL
SZALAY UTCA 10-14
BUDAPEST 1055,HU
Phone : +36304568911

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The three main objectives set out for 2016 are the following:

• Enhance the Professional Development of eTwinning Teachers by providing online training for teachers. Developing an online training course for teachers was a new initiative taken by the NSS in 2015 in conjunction with an experienced eTwinning Ambassador. It was delivered using Webex. In 2016 we will run a series of webinars directed at teachers new to eTwinning and another one for those more familiar with eTwinning but who have not yet been particularly active on eTwinning Live;

• Improve the quality of projects through closer monitoring of projects. In 2016 in line with the priorities we will concentrate more effort to monitoring the quality and pedagogical value of eTwinning Projects. In addition to monitoring how the projects are using TwinSpace we will pay particular attention to the Collaborative Learning component. Monitoring visits will be made to a cluster of schools in a particular area and the eTwinning teacher, Principal, other staff and the pupils will be met. A questionnaire will be sent to the schools in advance and the NSS will go through it as part of the visit. A follow-up report will be completed by the NSS and sent to the school. It is also hoped that this will increase the number of National Quality Label applications;

• Convert inactive users to active users. Strong emphasis will be put on converting inactive users to being active again on the Portal. Inactive users will be contacted by email. It is hoped to convert 10% inactive users to being active again on the Portal.

Envisaged results and impact of the eTwinning programme:

• Familiarise teachers with the eTwinning programme and enhance their skills using the various tools on the eTwinning Portal. It is hoped to improve the quality of eTwinning projects through closer monitoring of the projects resulting in an increased number of National Quality Labels. We expect to convert 10% of inactive users to being active users.
**Title:** eTwinning National Support Service (NSS) for Iceland

**Description:**
The three main Priorities for 2016 are:

- Communities of practice and social media: As in the previous two years, our primary focus will be the Education Plaza (www.menntamidja.is), a community of practice-web portal with sub-plazas in different disciplines and areas, run by the University of Iceland, the Ministry of Education, and others. Founded in 2013, the Education Plaza is moderated and lead by an active project management team and very proactive in reaching out into the education sector and connecting people;

- Working with municipalities: In 2014 and 2015 we worked with the third largest municipality in Iceland, Hafnarfjordur, in the capital region. There are two separate programmes in effect with Hafnarfjordur, one with primary and lower-secondary schools, which involves the NSS directly, and another with pre-schools, where the involvement of the NSS is indirect. Both programmes involve our ambassadors;

- eTwinning training: We will initiate a new approach in eTwinning training in 2016. We will subcontract iNámskeið (www.inamskeid.is), a new Icelandic course provider focusing of ICT and education run by one of our ambassadors, to run eTwinning training in 2016. In the spring term, the NSS will work with them on development, content and pilots. The training programme itself will commence in the fall.

**Coordinator:**
THE ICELANDIC CENTRE FOR RESEARCH
BORGARTUN 30
REYKJAVIK IS-105,IS
Phone: +3545155830

Internet site address: http://www.rannis.is

| Approved Budget | 139,932 EUR |
| Grant Awarded   | 111,946 EUR |
| Contract Duration | 12 months |
Description:

Our main objectives for 2016 and activities to reach them:

1. Increase the number of registered teachers, above all of pre-primary and primary school teachers
   a. Keep raising the number of teachers reached via eTwinning information and training seminars (trying also to balance numbers at geographical and school type level)
   b. Improve visibility and credibility of eTwinning
   c. Link eTwinning to national policies in school education
   d. Link eTwinning training to themes of general interests and great appeal for teachers

2. Increase the number of projects and activity rate in the new eTwinning Live
   a. Online training offer for newbies, showing the full potential of eTwinning before teachers lose interest
   b. Regional training seminars
   c. Support teachers with both technical helpdesk and pedagogical support
   d. Animate the Italian Ambassadors’ Network
   e. Improve visibility and credibility of eTwinning
   f. Participation of Italian teachers to international eTwinning seminars

3. Increase the quality level of eTwinning projects and of teachers’ participation to the Community
   a. Online training, in particular on quality criteria and project planning in eTwinning
   b. Regional training seminars
   c. Best practice identification and dissemination
   d. Foster peer learning and best practice exchange
   e. Foster teachers’ participation to all eTwinning’s professional development opportunities
   f. Support teachers with pedagogical and project management support
   g. Quality Label evaluation and feedback
   h. Improve the section dedicated to training, support and best practices in our new national website

Coordinator:

INDIRE ISTITUTO NAZIONALE DI DOCUMENTAZIONE PER L’INNOVAZIONE E LA RICERCA EDUCATIVA
VIA LOMBOZO 6-15
FIRENZE 50134, IT
Phone: +39552380572

Approved Budget 1,032,161.25 EUR
Grant Awarded 825,729 EUR
Contract Duration 12 months
Description: Liechtenstein is a new member of the eTwinning family. We took part the first time in May 2015 at a Management Meeting.

The next step to be taken is to implement the eTwinning programme in Liechtenstein. Therefore it is necessary to work closely together with the Department of school education. It is planned to organise an information event for all school teachers. For this event we will invite a person from the Austrian NSS to explain the IT Tools, the eTwinning platform and to present a best practice project from Austria.

Due to the fact that Liechtenstein is a small country with 22 schools, it would be a successful event if 10 teachers would take part.

Coordinator: AGENTUR FUR INTERNATIONALE BILDUNGSANGEGENHEITEN
POSTPLATZ 2
SCHAAN 9494,LI
Phone: +4232367222

Approved Budget 24,073 EUR
Grant Awarded 19,258.4 EUR
Contract Duration 12 months
Description:
1. To increase the number of inactive users by 10% and to encourage them to re-engage in the eTwinning platform. The target groups - inactive users and school leaders. Activities:
   • at least 20 regional seminars and 3 webinars;
   • 3 visits to active eTwinning schools in different regions. The main aim is to encourage school leaders to support their teachers to participate in eTwinning.
2. To increase the quality of the eTwinning projects. The NSS expects at least 10% more NQL to be granted during the 2015-2016 school year. The target groups - inactive and active eTwinning users and pupils. Activities:
   • electronic educational tool, which will highlight the importance of the project planning, implementation, evaluation and control steps and will provide inspiring examples of the real school projects;
   • special banner for schools awarded with NQL that they could expose it on their schools’ websites. This banner could become a public symbol of quality for the implementation of eTwinning projects;
   • national competition for the best LT eTwinning school. The teachers and pupils from the awarded schools will be invited to the National Pupils’ Camp.
3. To increase the number of LT teachers who participate in national and international professional development activities by at least 10%. The target groups - inactive users, active users and beginners. Activities:
   • to send at least 80 LT teachers to professional development events;
   • CS for LT teachers working in LT and in other countries in order to encourage them to create more national projects;
   • CS on the “Integration of gamification into curriculum” in order to stimulate the inactive teachers from LT to cooperate with foreign colleagues;
   • National pilot project aimed to select 2-3 schools in a “weak” municipality that have never participated in any national educational activity or international mobility project and have never registered eTwinning project. The aim is to encourage inner changes.

Coordinator: SVIETIMO MAINU PARAMOS FONDAS
ROZIU AL 2
VILNIUS 03106,LT
Phone : +37052610592

Internet site address : www.smpf.lt

Approved Budget 219,526 EUR
Grant Awarded 175,621 EUR
Contract Duration 12 months
The eTwinning National Support Service (NSS) is part of the National Agency (NA) for the Erasmus+ Programme of the European Commission, Anefore asbl.

The 3 main priorities for 2016 are:

• Increase the number of teachers and projects registered on the eTwinning platform. The goal is to reach 60 new member registrations and 40 new project registrations.

• Reactivate inactive users. 47% of the users registered on the eTwinning platform are inactive. The goal is to reduce this number to 25% by the end of 2016.

• Increase the number of teachers participating to European eTwinning events. The goal for 2016 will be to have at least 20 teachers from Luxembourg participating in a European eTwinning event.

The communication strategy aimed at reaching these goals will include the following items/actions:

• Promoting eTwinning via web page/newsletter/social media;
• Promotion and dissemination of national eTwinning posters and videos;
• Promoting national and European publications about eTwinning;
• Organisation of eTwinning events (3 contact seminars and 4 training events);
• Participation in an education fair;
• Participation in eTwinning campaigns organised at central level;
• Activities of eTwinning ambassadors;
• Joint promotion activities with the National Agency for Erasmus+;
• Liaise with national key actors in the field of education and training.

Furthermore the Luxembourg NSS will:

• Provide help and pedagogical support to teachers;
• Monitor user and project registrations;
• Monitor the quality of eTwinning projects and award prizes/labels to good practice examples and coordinate with the CSS and contribute to the eTwinning support network.

Coordinator: ANEFORE ASBL
BOULEVARD GRANDE DUCHESSE CHARLOTTE 58
LUXEMBOURG 1330,LU
Phone : +35224785286

Internet site address : www.anefore.lu

Approved Budget 131,416 EUR
Grant Awarded 105,132.8 EUR
Contract Duration 12 months
Description: The National Support service of Latvia (NSS) will continue introducing eTwinning and School Education Gateway to teachers to enhance teachers and pupil's collaboration at national and international level. The NSS will provide innovative professional development and support within the platform. In 2016 the NSS will concentrate on three main priorities:

• To enhance cooperation among eTwinning Ambassadors of the Baltic countries. Target: ambassadors. Indicators: 5 online international events organised by ambassadors. In 2016 the NSS in cooperation with NSSs of Lithuania, Estonia and Finland will organise multilateral seminar for Ambassadors aimed at fostering cooperation between ambassadors of the Baltic countries and Finland through creating joint activities (e.g. partner finding fairs, common trainings using eTwinning live etc.) to be implemented by themselves at a later stage in their countries (preferably in two countries simultaneously);

• To develop national self-assessment tool for teachers implementing eTwinning projects. Indicators: national self-assessment criteria and professional development programme developed and introduced. Taking into account that implementation of eTwinning projects ensure professional development of teachers, the NSS in 2016 is going to introduce self-assessment criteria to be used by the teachers after receiving the Quality label in order to assess their professional development. The given self-assessment will serve as a basis for receiving a certificate approving their professional development. This would also be a good opportunity for the NSS to obtain data of skills and competences teachers have improved during the implementation of eTwinning projects;

• To develop national mentoring programme. Target: teachers and ambassadors. Indicator: Increase of mentored projects up to 1-15 projects.

Coordinator: JAUNATNES STARPTAUTISKO PROGRAMMU AGENTURA
MUKUSALAS IELA 41
RIGA 1004, LV
Phone: +37167356252
Fax: +37167358060

Approved Budget 196,418.75 EUR
Grant Awarded 157,135 EUR
Contract Duration 12 months
The priorities of the Macedonian NNS for 2016 are in the following areas:

• Wider participation with focus on the socio-economic background of the schools/teachers/pupils: our NSS aims to strengthen the support for integration of the schools with predominant teachers and pupils from marginalised groups in the eTwinning and motivate them to start national eTwinning projects and projects at international level;

• Provision of opportunities for professional development: we aim to provide quality opportunities for professional development for the eTwinning teachers by financing their participation in selected PDWs and particularly with motivating the eTwinner to participate in online training events;

• Dissemination of skills and knowledge acquired from Erasmus+ projects by participation in eTwinning activities: in September 2016 our NSS is to organise a national mini-conference for selected teachers whereby teachers who participated in Erasmus+ mobilities/ projects and eTwinning will present their experience. We will continue to motivate our teachers who participated in Erasmus+ structured courses to use eTwinning.net as dissemination platform and ground where they will apply their skills and knowledge.

In addition to the specific groups specified in the priorities, our NSS will particularly emphasise the importance of the role and activities of the pupils in the eTwinning projects. We will strengthen and intensify the communication with the headmasters in order for them to provide and improve the resources in the schools for the needs of the eTwinning activities. If necessary, we are to establish connection with municipalities who are responsible regional authorities for education.

In order to perform effective implementation of the Twinning action in the country, our NSS is to intensify the promotional activities, expand the network of ambassadors and devise instruments for more objective quality assurance.

Coordinator: NACIONALNA AGENCIJA ZA EVROPSKI OBRAZOVNI PROGRAMI I MOBILNOST
PORTA BUNJAKOVCE A2-1
SKOPJE, MK
Phone: +38975402808

Approved Budget 21,743.86 EUR
Grant Awarded 17,380 EUR
Contract Duration 12 months
Description: Since 2005, eTwinning in Malta has been co-funded by the Ministry for Education and Employment, albeit falling under different Directorates along the years. Presently, eTwinning is one of the main remits of the Department of eLearning (formerly Curriculum Management and eLearning Department) and is overseen by Mr. Emanuel Zammit, Director of eLearning. Mr. Zammit also fulfils the duties of Legal Representative for the action. As an NSS, we are separate from other Erasmus+ Actions and Partnerships, which are in turn managed by the National Agency – European Programmes Agency (EUPA).

For 2016, the Maltese eTwinning National Support Service aims to focus on the following three priorities for the Activity Plan of the upcoming calendar year: to increase eTwinning Participation in Schools with lower participation as compared to the National Average; to increase collaboration between eTwinning National Support Service and the National Agency in Malta – EUPA – around the common theme of promoting the School European Gateway; and to Increase number of eTwinning Plus Partnerships:

This will be achieved through:
• An increase in the number of training opportunities offered to our educators (face to face, online, as well as abroad);
• Extending training for our eTwinning Multipliers (both eTwinning Ambassadors, as well as eLearning Support Staff at the department of eLearning);
• Extending an invitation to our PSA colleagues for their teachers to participate in all online training opportunities provided by the Maltese NSS;
• By including the National European Programmes Agency in our locally organised training sessions.

Coordinator: DIRECTORATE FOR QUALITY AND STANDARDS IN EDUCATION, DEPARTMENT OF ELEARNING
GREAT SIEGE ROAD
FLORIANA VLT 2000,MT
Phone : +35625982150
Fax : +35625982306

Approved Budget 141,216.25 EUR
Grant Awarded 112,973 EUR
Contract Duration 12 months
Since 2015, the National Support Service of eTwinning in the Netherlands (European Platform for Dutch Education) merged with Nuffic into EP-Nuffic. EP-Nuffic is the expertise and service centre for internationalisation in Dutch education. From primary and secondary education to vocational training and higher education and research.

It is EP-Nuffic's ambition to help ensure that all pupils and students have the opportunity to develop a strong basis in internationalisation by 2020. Internationalisation belongs at the very core of education, and it is never too early for schools to begin.

The responsibility of the eTwinning NSS is in the hands of the Head of the Department of Networks and Relations in close cooperation with the coordinator of Erasmus + from the National Agency and the Team Coordinator of this department. Our priorities for 2016 have not changed much compared to 2015. The difference in promoting is that we would like to make a shift to more online marketing and promotion of the action. We will use social media and relevant educational platform to share good practice and offer the possibilities of professional development. We will develop short videos in which projects examples will be presented and experienced teachers, nss and ambassadors present tips and tricks to support teachers that are new or inactive.

The three priorities we will work on are:
• Stimulating inactive teachers to start a project;
• Stimulating the registration of projects;
• Stimulating the quality of projects by using quality labels and projects in the spotlight.

We will continue offering professional development workshops, contact seminars and we offer training sessions in schools. We also offer online training sessions. Ambassadors will be involved in these online training sessions.

Coordinator: STICHTING EP-NUFFIC
KORTENAERKADE 11 29777
DEN HAAG 2518 AX,NL
Phone: +31235531160

Internet site address: www.nuffic.nl

Approved Budget 292,655 EUR
Grant Awarded 234,124 EUR
Contract Duration 12 months
eTwinning is a unique way of connecting teachers and students to cooperate across boarders and at the same time build their ICT competence. More than 35% of the schools in Norway are registered in the eTwinning portal but only 4% of the teachers are. 0.3% of the kindergartens are registered and even a smaller proportion of teachers. This is a big challenge but also a huge chance for potential. We have as most of the other countries, a great number of inactive teachers or teachers without a project. In 2016 coding as an elective subject will be piloted on a small number of schools. This indicates the importance of this subject for future inhabitants and workers and the possibility for having it as a general elective subject. A new curriculum for kindergarten will be presented in 2016 focusing more on the possibilities in using ICT in the creative learning process. Based on these statistics, the experiences from eTwinning work over the last years and the need for a both bottom up and top down approach, we will focusing on the three main objectives:

• New members – recruiting new members in already registered schools and new members in new schools;
• The number of active kindergartens will increase, and the possibility of starting national project will be a good starting point;
• Closer cooperation with local and regional school authorities will open a possibility to include eTwinning in locally adapted curriculums.

The teacher training pilot will continue and if possible include new institutions.

Coordinator: SENTER FOR IKT I UTDANNINGEN
FRIDTJOF NANSENS Plass 7
OSLO 0160, NO
Phone: +4790522914

Approved Budget 225,946 EUR
Grant Awarded 180,757 EUR
Contract Duration 12 months
In reference to our last year experience we are strongly convinced that we should keep same priorities as we had outlined so far and continue with all the three of them for the year ahead.

•Projects Quality- We would like to foster projects quality by offering more and more visibility and sharing of good projects examples, inspirations and know-how. In general, we will measure projects’ quality by number of Quality Labels awarded, which will be an indicator. For international projects we hope to raise the level in 2016 in comparison to 2015;

•eTwinning Plus- Since eTwinning Plus has been launched, NSS Poland presents a high level of involvement in creating suitable an environment for inexperienced teachers from new countries. We will maintain a close liaison with PSAs and the CSS in the context of collaborative organisation of contact seminars and other international activities for boosting eTwinning Plus. We are planning one contact seminar specially designed and introducing teachers from all the eTw Plus countries and those interested from Erasmus+;

•Professional Development- One of the eTwinning assets which is highly valued by Polish teachers is professional development. This priority will be achieved by wide range of professional development activities. The target is to meet every teacher's needs by offering multilateral and national events in Poland and in other eTwinning countries such as FCL, Professional Development Workshops or Contact Seminars (up to 190 teachers on international level and up to 240 teachers on national level), onsite trainings in regions (up to 3400 participants) and online courses (for ca. 4600 participants).

The target groups:
•Secondary school teachers;
•Teachers from less developed regions, such as so called “eastern wall” of Poland (regions located close to the east border of the country).

Indicators are numbers of target group teachers registered.

Coordinator:
FUNDACJA ROZWOJU SYSTEMU EDUKACJI
UL. MOKOTOWSKA 43
WARSZAWA 00551, PL
Phone: +48224631229

Approved Budget: 901,215 EUR
Grant Awarded: 720,972 EUR
Contract Duration: 12 months
The three main priorities for 2016 of the NSS PT are:

1. To contribute to project quality improvement. Target: All teachers with projects registered and new projects submissions. Indicators: More than 100 NQL awarded and more than 130 submissions.

2. To invest in the professional development of the eTwinning teachers, through formal and informal training. Target: All teachers already involved in eTwinning and new affectations. Indicators: More than 700 teachers involved in training sessions (formal and informal).

3. To bring the number of registered partnerships closer to the number of registered schools. Target: All teachers already involved in eTwinning and new affectations. Indicators: More than 400 projects. To the attainment of the main objectives for eTwinning agreed centrally for the year 2016 the NSS will contribute proactively with concrete actions.

- To promote eTwinning teams in all types of schools at national and regional level;
- To foster eTwinning among other relevant projects in the field of the educational use of ICT;
- To promote training sessions in different areas of the country, covering all types of schools, to ensure a balanced distribution of projects in terms of geographical coverage;
- To provide technical and pedagogical support to teachers and schools;
- To promote national teacher professional development;
- To promote European teacher professional development (to participate in the European Teacher Professional Development opportunities and promote 3 events in Portugal);
- To award National Quality Labels;
- To award National Prizes;
- To promote European Prizes and participate in the evaluation;
- To promote a campaign to reactive inactive users;
- To promote Central Support service and SEG actions.

Set priorities are supported by the use of communication networks already implemented, such as ICT coordinators, school headteachers, other project coordinators, teacher associations, universities, eTwinning ambassadors and others.

**REFERENCE:** 571099-EPP-1-2016-1-PT-EPPKA2-eTwNSS

**TITLE:** eTwinning

**Coordinator:** MINISTERIO DA EDUCACAO E CIENCIA
AV. 5 DE OUTUBRO 107
LISBOA 1069-018, PT
Phone: +351213636832

Internet site address: http://www.portugal.gov.pt

**Approved Budget** 310,675 EUR
**Grant Awarded** 248,540 EUR
**Contract Duration** 12 months
**REFERENCE:** 571120-EPP-1-2016-1-RO-EPPKA2-eTwNSS

**TITLE:** eTwinning National Support Service Romania

### Description:

For 2016, the three main priorities of the Romanian NSS are in line with the priorities of the previous years, focusing on:
- The provision of professional development opportunities through online and on-site training for teachers and headmasters;
- Promoting eTwinning through various activities addressed to decision-makers, teachers and pupils; these information activities will include the promotion of SEG and Erasmus+ as well;
- Supporting the quality of eTwinning partnerships: professional development activities, national prizes, monitoring and evaluation, pedagogical publication, pedagogical support for teachers. The activities planned for 2016 are oriented towards the following target groups: teachers, headmasters, teacher trainers, pupils and decision-makers.

**Promotion and information activities**

- **decision-makers:**
  - Annual meeting of school inspectors in charge with European projects;
  - Information letter and distribution of promotional materials to the general inspectors within the ME.

- **Pupils:**
  - National Campaign for pupils;
  - Publication and distribution of the eTwinning agenda for pupils.

- **Teachers:**
  - National Campaign at the beginning of school year;
  - Distribution of eTwinning publications within different events;
  - Preparation and distribution of an eTw calendar for teachers;
  - Publish online resources;
  - Participation of a representative of RO NSS or of eTwinning ambassadors to different events and delivering presentations.

- **Teacher trainers:**
  - Professional development activities for teachers and headmasters: on-site and online training;
  - Quality assurance of eTwinning partnerships;
  - Technical and Pedagogical support;
  - Coordination with CSS, other NSSs and PSAs, feedback to EC.

The ISE acts as national education research institute, affiliated to the ME, aiming to support the development of education policies and decisions based on scientific studies and data, to analyse the educational system in Romania and to promote innovation.

### Coordinator:

**INSTITUTUL DE STIINTE ALE EDUCATIEI**

STR STIRBEI VODA 37 SECTOR 1

BUCURESTI 010102,RO

Phone : +40213136491

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Description:

1. Motivating schools/preschool institutions staff to take part in eTwinning portal and reaching/reactivating silent eTwinners:
This will target individuals and institutions that are already familiar with eTwinning, individuals and institutions which have no experience in eTwinning and individuals who are registered but inactive. Progress will be measured through the following numbers: new registrations, new projects, teachers who became project partners and projects receiving EQL. The NSS will organise information days, workshops and webinars. Additionally, as a part of the Tempus Foundation, we will present eTwinning within the national Erasmus+ promotional events and at up to 3-4 national conferences/events focused on education and dissemination.

2. Raising project number and quality:
This will cover both National and European projects, encouraging Serbian eTwinners to cooperate with neighbouring countries where there is no language barrier, as well as with other European countries. In order to equip eTwinners with knowledge, skills and a framework for good projects, the NSS will organise 3 workshops targeting this topic. Additionally, the NSS will strive to send some of the Serbian eTwinners to participate in international seminars with the same topic. During September 2016, the NSS will award NQL and the number of awarded NQLs will help the NSS to measure the quality of projects.

3. Linking eTwinning projects with other Erasmus+ opportunities:
In order to fulfil listed priorities, NSS will target specific groups, monitor activities and organise special events as explained in the following lines. This will emerge from joint events promoting possibilities for schools and preschool institutions. The Tempus Foundation staff will present eTwinning whenever in contact with the target group. Members of the NSS will present eTwinning portal as a network of colleagues, contact database, training place for project-oriented thinking and source of ideas.

Coordinator:
FONDACIJA TEMPUS
RESAVSKA STREET 29
BEOGRAD 11111,RS
Phone : +381113342430

Internet site address : www.erasmusplus.rs

Approved Budget 86,013.75 EUR
Grant Awarded 68,811 EUR
Contract Duration 12 months
Our efforts are effective when recruiting new eTwinners. However, better results are needed in terms of increasing participation in projects. Thus, we will target eTwinners who registered in 2015 and, through a qualitative approach, gain knowledge and understanding, which will make it possible for us to provide efficient support to eTwinners and in the long run increase participation in projects. In September 2015, Sweden joined the TTI pilot. By introducing eTwinning to students at Malmö University, we hope that working in European collaborative projects will be a natural part of their future daily work. This pilot will then have an effect over a long period of time and with an extensive geographical spreading. If the pilot is carried out the way we plan, we will have approximately 70 students from Malmö University registered and active on the Portal during 2016, cooperating with students in Italy and/or Poland.

During 2016, we plan to take cooperation with Erasmus+ one step further. We will target projects approved in 2015 and offer them a course called “eTwinning in your Erasmus+ project”. We will also try out a concept of regional conferences in which Erasmus+ will be an important part of the programme. Thirdly, an eTwinning seminar with an Erasmus+ theme will be organised. This will result in new users and projects and, in the long run, new E+ applications. The main activities will be promotion, monitoring, support and professional development. We will apply our communication plan and work closely together with Erasmus+ colleagues and ambassadors. We will arrange national and international activities targeting a range of users. We will provide support and monitor the development in order to identify good practice. The QL and the national eTwinning prize will be awarded. Our work will contribute to recruit 900 new users, 3000 visitors on our national website, cooperation with 4 more municipalities and to gain knowledge about the process from registration to project.

Coordinator:  
UNIVERSITETS- OCH HOGSKOLERADET  
WALLINGATAN 2  
STOCKHOLM 104 30,SE  
Phone : +46104700429  

Internet site address : www.uhr.se  

Approved Budget 319,735 EUR  
Grant Awarded 214,648 EUR  
Contract Duration 12 months
Description:
The Slovene eTwinning National Support Service Activity Plan 2016 will focus on 3 main priority areas:
• Engagement of users on the platform;
• Teamwork in eTwinning among school staff;
• Quality of the projects.

To reach the above mentioned priorities NSS staff will collaborate with relevant members of the KA1 and KA2 Erasmus+ Programme, Ministry of Education, Science and Sport, eTwinning ambassadors and other relevant educational institutions. The main annual event organised by the NSS will be the national eTwinning conference and the national award ceremony, both showcasing best practices in Slovenia. The impact envisaged is related to the overall awareness of the pedagogical dimension of eTwinning. Moreover, the quality of the projects and the well-planned eTwinning teams must play an important role in collaborative project work among eTwinning schools in Slovenia. In the coming year, the NSS will strengthen the cooperation with National school for leadership in education, where they work closely with headmasters, deputies, and teachers preparing themselves to become school leaders. We would like to focus on these target groups as results of our evaluation showed that impact is much higher if schools continually cooperate in international programmes and if headmasters fully support these activities. We would like to offer future headmasters a module in which we would present them with options for internationalisation of their schools in frame of Erasmus+. Project work of eTwinners in Slovenia is recognised by the Ministry of Education, Science and Sport. Teachers can improve their career with involvement in international projects.

Coordinator:
CENTER REPUBLIKE SLOVENJE ZA MOBILNOST IN EVROPSKE PROGRAME IZOBRAZEVANJA IN USPOSABLJANJA
OB ZELEZNICI 30A
LJUBLJANA 1000,SI
Phone : +38616209452
Fax : +38616209451

Approved Budget 181,014 EUR
Grant Awarded 144,811 EUR
Contract Duration 12 months
Title: eTwinning

Description:

Priorities and indicators:
• Number of registered teachers in the period 1.1. - 31.12. 2016 – 800;
• Number of teachers who received full eTwinning training (present and on-line) in the period 1.1. - 31.12.2016 – 500;
• Number of awarded QL in the period 1.1.- 31.12.2016 – 50;

In 2016 we will try to reactivate teachers and improve teacher training with a focus on project quality.

While formal Professional Development Programme in Slovakia strongly interacts with goals of eTwinning, the reality is not so “bright” and formal recognition of teachers involved in eTwinning is practically non-existent. The better situation is in informal recognition of teachers – positive status in the class, in the school and among parents and community. Informal recognition can also be personal self-fulfilment, for example, the satisfaction of learning new skills and perspectives through eTwinning. We build eTwinning success on these teachers. More than 230 Slovak teachers answered the CSS monitoring survey (Caroline’s presentation at the MM – Sept.2015) and declared a positive impact of eTwinning on their skills.

In 2016 we will try to reactivate teachers and improve teacher training with a focus on project quality. An important success indicator for the Slovak NSS is also a comparison with the other European NSSs. From the various statistics undertaken by the CSS, the Slovak NSS and Slovak teachers show quite a high involvement compared to other countries. We make every effort to continue this trend also in 2016.

Summary of activities:
• Teacher training – accredited continuing education in Slovakia;
• Online teacher training (webex);
• Conference for school leaders;
• Organisation of two international eTwinning seminars, one of them for eTwinning plus countries;
• National award and National Award Ceremony and monthly awards;
• eTwinning campaigns (spring and autumn);
• Monitoring school visits;
• Collaboration with the Ministry of Education and Regional School Authorities;
• Printing and disseminating eTwinning Book and other eTwinning materials;
• Translating texts and contributing to the eTwinning portal and School Education Gateway;
• Reactivate eTwinning friends and affiliates.

Coordinator:

ZILINSKA UNIVERZITA V ZILINE
UNIVERZITHA 821 5/1
ZILINA 010 26,SK
Phone : +421415135070

Approved Budget 288,851 EUR
Grant Awarded 231,081 EUR
Contract Duration 12 months
The main responsibility of eTwinning Turkish National Support Service (NSS) is to help Turkish teachers, headmasters, local authorities, students and the other beneficiaries play a role in eTwinning. The Turkish NSS provides technical, online or face to face pedagogical support for participating schools and teachers taking part in the eTwinning action. The NSS will promote them to create projects through the country and determine the successful projects and award them. It contributes to the training of target groups as respected individuals with intercultural differences, and believes the value of sharing and providing them with the chance to gain 21st Century skills by using information and communication technologies.

Coordinator:
NATIONAL MINISTRY OF EDUCATION
MEVLANA CD. BOGAZICI SK. TEKNIKOKULLAR YENIMAHALLE 21
ANKARA 06500, TR
Phone: +905066604004

Approved Budget 307,600 EUR
Grant Awarded 238,600 EUR
Contract Duration 12 months
Description: Our main challenge for 2016 is to continue to increase the rate of growth in UK participation in eTwinning in a climate of continuing change for UK schools which presents both challenges and opportunities for the success of the programme. In order to engage more schools, we will demonstrate, in our promotions of the Action, the ways in which eTwinning can help to achieve policy and institutional priorities. The high quality teacher professional development that eTwinning offers supports a key area of education policy. The focus on developing a high quality teacher workforce with the skills to motivate and develop learners who are equipped for a global, connected society remains paramount. It is central to Erasmus+, specific in the European 2020 strategy for growth, and is reflected in the policy priorities of all four UK government education departments. Our three main priorities for 2016 are presented in brief here. (Details including indicators and targets are at the end of this section):

• To increase and maintain participation in eTwinning in the UK. We will increase the number of projects and teachers’ participation. We also aim to reactivate users;
• Widening and deepening participation in the UK;
• Quality and impact.

Our eTwinning Ambassadors remain central to the success of the promotion and support to UK schools, and we will work with them to deliver high quality and relevant professional development to UK teachers. We will increase our level of participation in European face-to-face events, including hosting and collaborating with other National Support Services. This provides additional professional development opportunities. We will continue to work closely with our colleagues in the National Agency for Erasmus+, to ensure that eTwinning is clearly identified as an action of the Erasmus+ programme, and to demonstrate the benefits of involvement across the whole European schools offer.

Coordinator:  
THE BRITISH COUNCIL  
SPRING GARDENS 10  
LONDON SW1A 2BN, UK  
Phone: +442920924349

Approved Budget 989,796.23 EUR
Grant Awarded 791,837 EUR
Contract Duration 12 months
The aim of the Armenian eTwinning PSA 2016 is to:

1. Enhance the quality of eTwinning projects implemented among Armenian teachers:
   • We will do this by increasing the quantity of various online and on-site;
   • Seminars/trainings. In particular, we plan to organise 20 meetings (four of which will be online). During these meetings, PSA members and ambassadors/trainers will introduce both new and interesting digital media tools and their application. They will also present and analyse the projects awarded both National and European Quality Labels;
   • The target group comprises all the teachers registered at the plus.etwinning.net portal. We will try to involve all the teachers registered in the portal, i.e. each meeting will have 10-25 participants;
   • Around 30 projects will be nominated for the National Quality Label and at least 50% of those will meet the requirements and can get the National Quality Label in 2016; this in itself is an indicator for us.

2. Select, translate and localise various guidelines, presentations and other materials, with the help of other, more experienced NSS’s:
   • This will help registered Armenian educators be more aware of the opportunities of eTwinning and the best-implemented projects across the eTwinning programme. During 2016, we intend to launch the Armenian version of plus.etwinning.net portal, where these materials will be published;
   • We plan to translate and localise a certain amount of project kits, to help novice teachers to create their own tools. Both Armenia PSA members and ambassador-trainers will implement the translations.

3. Ensure the involvement of three teachers in 3 on-site events, as well as participation of two teachers in the annual eTwinning conference:
   • In addition, through constant promotions and monitoring, we are going to follow up and encourage the active participation of Armenian teachers in online events, offered at plus.etwinning.net portal;
   • It should be a good indicator if 20-25% of our registered teachers participate in at least one online event;
   • We expect that by 2017 our ambassador-trainers are experienced and qualified enough to provide trainings.
Description:
In Georgia eTwinning plus was launched in January, 2013. National Center for Teacher Professional Development (TPDC) was assigned by the Ministry of Education and Science of Georgia as the eTwinning Plus Partner Support Agency. The main objective of Georgia PSA is to provide training and support for the schools and teachers who have been selected to participate in the project.

The objectives of the Georgian PSA are:
• Help schools to find eTwinning partner teachers and build stronger relationships;
• Identify and develop ambassadorial system on regional level;
• Develop and promote adequate user behaviour in the eTwinning Plus portal;
• Provide teachers with opportunities to identify ideas, approaches, techniques and methods that seem to have worked well for teachers in partner schools and which can be shared and serve as an inspiration for new initiatives;
• Provide informational seminars/workshops;
• Conduct trainings and consultations for involved schools;

The year 2015 has been a productive year for eTwinning activities in our country. This productivity is reflected by the increased number of active projects. To achieve this, we have planned training seminars of ambassadors as well as teachers. We kept tracking the teachers, their project activities and gave feedback to encourage them.

The main aim of the PSA is supporting its members in using each module of eTwinning and also in creating new ways of using the web tool objects within educational contexts.

Coordinator:
NATIONAL CENTRE FOR TEACHER PROFESSIONAL DEVELOPMENT
STR GMIR KURSANTTA 1
TBLISI 0167, GE
Phone: +9953222002204545

Approved Budget 132,148 EUR
Grant Awarded 105,718.4 EUR
Contract Duration 12 months
The action has the following objectives:
• To increase technical and pedagogical support to participating teachers and schools;
• To increase the quality and ensure a safe delivery of eTwinning Plus in Moldova;
• To contribute to the management and operations of eTwinning in Moldova

To achieve this, the PSA will actively cooperate with the CSS for the general development of the platform and its content, to identify and engage stakeholders at national level, as well as to develop and implement targeted communication activities. EEF will be also part of the NSS/PSA network, which will bring mutual benefits for all participants in terms of peer-learning and support.

The main priorities for 2016 will focus on the following:
• Ensuring an active use of the portal by registered teachers. At least 70% of all registered teachers will join projects;
• Ensuring an active participation of schools in eTwinning projects – the aim is that at least 80% of all registered schools will be involved in projects;
• Increase the involvement of teachers and schools in eTwinning projects – at least 30 teachers and at least 10 new schools will be registered;
• Encourage teachers to initiate projects – at least 20 eTwinning projects will be initiated by Moldovan teachers.

To implement the programme successfully, PSA Moldova will continue the established cooperation with the Ministry of Education of the R. of Moldova and the Department for Education Regional offices. On November 2015, the East Europe Foundation was appointed by the Ministry of Education of the Republic of Moldova as Partner Support Agency to implement the eTwinning Programme in 2016.

Coordinator:
FUNDATIA EST - EUROPEANA
98, 31 AUGUST 1989 STREET, 3RD FLOOR
CHISINAU MD 2004, MD
Phone: +37368695585

Approved Budget: 147,100 EUR
Grant Awarded: 117,680 EUR
Contract Duration: 12 months
The aims are as follows:

• To create dynamic collaborative learning projects in selected schools by mobilising the maximum of teachers in each school in the following way:
  - By reaching a registration level of 70% i.e. the number of teachers enrolled without projects to be less than or equal to 20%.
  - By increasing the number of registrations by 30%; the number of registrations in 2015 represented a 20% increase.

• To strengthen and assist teachers in integrating eTwinning into their learning practices with face to face and online training workshops on the promotion of best practices:
  - The 30% of new subscribers get face to face training and that 75% of all those registered would undergo online training;
  - An increase in projects by 70%.
  - Rate of projects with a national quality label would increase by 30%.

• Establishment of an eTwinning ambassadors' programme in coordination system with the Ministry of Education and CSS. This will be done in the following way:
  - Selecting and training 10 ambassadors;
  - At least 5 new registrations after each action;
  - At least 4 participating teachers with a unique project in each establishment visited.
The following are the main priorities for the Ukrainian eTwinning Partner Support Agency in 2016:

Increase the quality of eTwinning Plus projects:
• All trainings will include workshops about Quality Labels criteria (minimum 6 trainings per year). Ukrainian teachers who have attained European Prizes will provide workshops and webinars and share their experience of useful methods or tools in eTwinning projects. International speakers (eTwinning ambassadors, NSS members, educational experts) will be invited to provide workshops for Ukrainian teachers;
• Setting up national eTwinning awards (best project of the month, best projects of the year, National Quality Labels) will also motivate teachers to pay attention on the quality;
• During regular projects monitoring the PSA will identify list of teachers who has not any results in TwinSpaces. Our members will call or email teachers to discover the problems;
• The PSA will share best practices via National website and publications. It will create and publish training materials about innovative methods in education.

Increase involvement of registered teachers in projects:
• All registered teachers will be invited to attend training sessions. After trainings newcomers will have time until December 2016 to join a project or register their own project;
• The PSA will set up 2-3 partner-search webinars in collaboration with NSSs;
• Producing and distributing publications with step by step recommendations on how to join eTwinning and create a new project;
• Developing national network of eTwinning ambassadors who help to provide support to the registered teachers in different regions of Ukraine.

Promoting of eTwinning Plus in Ukraine:
• Organising 10-25 eTwinning Plus presentations in different regions of Ukraine in collaboration with Educational Departments and the Ministry of Education and Science of Ukraine;
• Promotion activities in social media - facebook page, Twitter, Youtube channel;
• Support and promotion of a national website about eTwinning Plus in Ukraine. The website shall contain news, articles, useful materials for teachers, good project descriptions, video lessons and other materials;
• Producing and distributing leaflets and booklets about eTwinning Plus’s benefits.

Coordinator:
NSBC UKRANSKIY PRORIV LLC
BUL POLEVAYA 24 D
KIJYV 03056,UA
Phone : +380676578828

Approved Budget 187,000 EUR
Grant Awarded 149,600 EUR
Contract Duration 12 months
Education, Audiovisual & Culture Executive Agency Erasmus+:

Erasmus+: Schools, Vocational Training Adult Education, Platforms

Visit us:
Rue Colonel Bourg, 115
1140 Brussels
Belgium

Write to us:
Avenue du Bourget, 1 (BOU2 02/145)
1049 Brussels
Belgium
Fax: +32 2 292 1327

Website: http://eacea.ec.europa.eu/index_en.php

e-mail: EACEA-EPLUS-ETWINNING@ec.europa.eu