LEONARDO DA VINCI PROCEDURE C

Thematic Monitoring Project Information Sheets

Group 4 “Transparency, Assessment and Validation Knowledge”

Projects under Leonardo Phase II
Years 2000, 2001, 2002
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Project number: EUR/00/C/P/LA-94426

**Professional Training European Enterprises Network**  
Promoter: Académie Avignon  
Project number: EUR/01/C/F/NT-84602

**Accreditation and certification of work related qualifications during job placements**  
Promoter: International Certificate Conference e.V. (ICC)  
Project number: EUR/01/C/F/PP-84715

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Promoter: Federation of European Cancer Societies (FECS)  
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Promoter: Universität Flensburg – biat – Berufsbildungs Institut Arbeit und Technik  
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Promoter: Fundación para la Formación Continua (FORCEM)  
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**Development of a common European Qualification on Customer Service in the Telecom industry**  
Promoter: EMI S.A.- MANAGEMENT CONSULTANTS  
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Project number: EUR/01/C/F/TH-84904

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Promoter: INSTITUTO DE SOLDADURA E QUALIDADE  
Project number: P/02/C/F/TH-82200
Eurocompetence in Vocationally Oriented Languages in Romania and Slovakia

Relevance of the Project to the Main Theme

The project aims at establishing a standardised form of assessment for language competence related to individual occupational areas in both Slovakia and Romania. It will contribute to the transparency of qualifications by developing and further refining new methodologies of assessment, certification and validation of the language competencies required in actual work situations. It will illustrate how a common model can be applied to different cultural and business contexts.

The project also aims to provide easily comprehensible statements of work-related language skills, mastered either during training courses or attained in the pursuit of employment, where language skills are imperative in the form of certification, profiling and examinations. This accreditation procedure will enable employers to recognise the specific skills and competencies acquired by individual language learners.

Project number: EUR/00/C/P/LA-94426
Promoter: International Certificate Conference e.V. (ICC)
Contact person: Mr Anthony Fitzpatrick
Address: Hansaallee 150, D- 60320 Frankfurt
Telephone: +49 69 56020166
Fax: +49 69 56020168
E-mail: icc_europe@csi.com
Internet: http://www.icc-europe.com
Project duration: 24 months
Start date: 1 December 2000
End date: 30 November 2002
**Professional Training European Enterprises Network**

**Relevance of the Project to the Main Theme**

The project addresses the needs of craft firms and small enterprises in the validation of workplace competencies which might not normally be recognised and which might then potentially hamper any potential promotion or mobility opportunities for individual employees. The competencies referred to are those developed in the daily work of an individual employee and as such this type of informal training would benefit from recognition by the system vocational training. Both entrepreneurs and individual workers would benefit from a system, which allows the validation of these competencies for the use in the labour market.

The project will initially undergo the exchange of analyses and existing experience across the range of partner organisations with regard to the eventual production of new key criteria, to act as indicators for measuring competencies within the SME workforce.

The partnership, comprising an established network of multi-player organisations will further endeavour to convince decision-makers at various levels, including Social Partners, to address the issue of a more effective vocational training & skills recognition system for SMEs and their workers.

**Relevance of the Project to the Related Theme**

PROTEIN will consider the issue of the recognition of competencies of SME personnel in order to both develop levels of individual employability and the potential for workforce mobility and to improve the competitiveness of individual enterprises.

The project will initially undergo the exchange of analyses and existing experience across the range of partner organisations with regard to the eventual production of new key criteria, to act as indicators for measuring competencies within the SME workforce.

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**Project number:** EUR/01/C/F/NT-84602  
**Promoter:** Académie Avignon  
**Contact person:** Mr Blando Palmieri  
**Address:** Rue Jacques de Lalaing 4, B- 1040 Brussels  
**Telephone:** +32 2 2850709  
**Fax:** +32 2 2307861  
**E-mail:** b.palmieri@ueapme.kronet.be  
**Project duration:** 12 months  
**Start date:** 1 December 2001  
**End date:** 30 November 2002
Accreditation and certification of work related qualifications during job placements

RELEVANCE OF THE PROJECT TO THE MAIN THEME

PRACTICERT will develop, test and disseminate a conceptual framework and series of templates for the recognition and certification of skills (including language skills) and key competencies acquired in transnational work placements, in the hotel, catering and administration sectors. The project both recognises and builds upon the existing activities of EUROPASS.

Following initial analysis of the involved sectors, as regards existing certification practices, new methods and materials for certification and accreditation will be developed by the partnership.

The materials will be particularly aimed at trainers and assessors and will provide both content and evaluation criteria, as regard the assessment of training undergone abroad. The material will form actual training modules to be produced in EN and all partner languages (DE, FR, IT) and will be output in the form of a ‘Manual on Accreditation & Certification’, also containing templates of materials and outline descriptions of assessment procedures.

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Project number: EUR/01/C/F/PP-84715
Promoter: International Certificate Conference e.V. (ICC)
Contact person: Mr Anthony Fitzpatrick
Address: Hansaallee 150, D- 60320 FRANKFURT
Telephone: +49 69 56020166
Fax: +49 69 56020168
E-mail: icc_europe@csi.com
Internet: http://www.icc-europe.com
Project duration: 24 months
Start date: 1 December 2001
End date: 30 November 2003
Promoting Lifelong Learning in Cancer for Medical and Allied Health Professionals Europe

Relevance of the project to the main theme

Through this project, improvements will be made in the treatment of cancer patients throughout Europe.

Reports and studies suggest that variation in the outcomes of illness for cancer patients can be significantly attributed to different doctors, hospitals and countries. These findings have been evident for some years yet variations still persist.

The aim of the project is to promote a more effective system of providing education to answer the identified needs within Europe through activities such as:

− identification of areas of greatest educational need across Europe so as to work towards a common standard of training and continuing professional development;
− development of a European system of accreditation for multidisciplinary Continuing Medical Education (CME) that will allow doctors and allied health professionals to gain ‘Euro credits’ that will count towards their national accreditation requirements;
− creation of a ‘needs assessment’ network and database.

Results will be disseminated via major European cancer conferences and meetings and through articles in medical and allied healthcare journals.

Project number: EUR/00/C/F/PP-94405
Promoter: Federation of European Cancer Societies (FECS)
Contact person: Ms Françoise Van Hemelryck
Address: 83, rue E. Mounier, B-1200 BRUSSELS
Telephone: +32 2 7750203
Fax: +32 2 7750200
E-mail: Francoise@fecs.be
Internet: http://www.fecs.be
Project duration: 36 months
Start date: 1 December 2000
End date: 30 November 2003
### Theme Covered by the Project

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### Transnational evaluation and models for self-evaluation of non-formal personal competencies

#### Relevance of the Project to the Main Theme

The project relates to priority 6 (Transparency) of the Leonardo Programme and aims at developing new methods for the assessment and validation of competencies, primarily those acquired outside of formal training systems. It refers to the results of a former Leonardo funded project, which analysed tacit forms of key competencies and their relevance for new employment opportunities. The previous project showed that individuals are mostly not aware of their non-formal competencies, which can often be key-competencies, and as such there is a need for appropriate methods of self-evaluation to be established and for the integration of these methods into measures of continuing vocational training (CVT). The current project will develop methods for the self-evaluation of non-formal competencies as integral part of CVT on a transnational basis.

The project will use a bottom-up approach. Many people, particularly women returners, are often not aware of the competencies acquired as a part of life experience or within activities not normally considered as “official” work. The project focuses on the life experiences and competencies of these individuals, including those not having previously been employed. It aims at enabling these individuals to discover existing competencies, through highlighting these and encouraging their use with respect to new employment opportunities, to include the potential for self-employment.

The innovative aspect of the project is the development of new methods and CVT curricula for the self-evaluation of non-formal competencies.

#### Relevance of the Project to the Related Theme

The project particularly addresses the unemployed and women returners and aims to improve personal employability through increasing awareness of individual competencies and facilitating access to suitable employment.

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**Project number:** D/01/C/F/RF-80502  
**Promoter:** Universität Flensburg – biat – Berufsbildungsinstitut Arbeit und Technik  
**Contact person:** Mr Gerald Heidegger  
**Address:** Munketoft 3, D-24937 FLENSBURG  
**Telephone:** +49 461 1413512  
**Fax:** +49 461 1413511  
**E-mail:** heidegger@biat.uni-flensburg.de  
**Internet:** [http://www.biat.uni-flensburg.de](http://www.biat.uni-flensburg.de)  
**Project duration:** 30 months  
**Start date:** 1 December 2001  
**End date:** 31 May 2004
VQT-Dialogue: Vocational Qualifications and Skills in Europe: Approaches and Working Guidelines within Social Dialogue

Relevance of the project to the main theme

L’objectif du projet consiste à comparer différentes approches, traitements et perspectives d’intérêts dans l’Union en ce qui concerne les systèmes de qualifications et de compétences professionnelles ainsi que les systèmes d’évaluation et de classification négociés dans le cadre du dialogue social. Comme valeur ajoutée, le partenariat veut comparer et identifier les idées et les concepts utilisés par les partenaires sociaux dans leur pratique de relation de travail et de négociation.

Le projet se déroulera en quatre étapes :

- Analyse des systèmes de qualifications professionnelles en Espagne, en France, au Royaume-Uni et en République Tchèque à partir de sources d’information secondaires et bases de données statistiques de formation et d’emploi ;
- Récolte, traitement et analyse d’informations provenant des «agents experts » ayant réalisé des entretiens en profondeur auprès des acteurs sociaux. Elaboration d’un document provisoire d’information ;
- Expérimentation du document d’information provisoire sur un échantillon hétérogène;
- Elaboration d’un document d’information final.

Project number: E/00/C/P/RF-91607
Promoter: Fundación para la Formación Continua (FORCEM)
Contact person: Ms Marisol Domínguez Parrado / Mr José Manuel Giménez Pemán
Address: Albacete 5, 7a Planta, E-28027 MADRID
Telephone: +34 91 3009400
Fax: +34 91 7599747
E-mail: Marisoldp@forcem.es; Jmgimenez@forcem.es
Project duration: 24 months
Start date: 1er décembre 2000
End date: 31 mars 2003
### Development of a common European Qualification on Customer Service in the Telecom industry

**Relevance of the project to the main theme**

XENOPHON II will design and introduce a series of procedures, manuals and standards with regard to the development of a competence-based, European certification system in the field of customer services within the Telecommunications Industry. Building upon work undergone in the previously funded Leonardo da Vinci project ‘XENOPHON’, this new phase will focus upon the implementation and further expansion of the previous project results.

Activities will include; development of a guide on the introduction of Competence-Based Certification (CBC), development of assessment procedures for use by assessors and candidates, development of a framework of standards for a European vocational qualification on customer service and the establishment of a dedicated, interactive website able to host all of the project deliverables.

The project intends to satisfy the identified needs for development and improvement of mutually recognised systems of certification as well as identifiable and transparent frameworks of qualifications, as a means for promoting mobility of the workforce.

The results of the current development phase are expected to provide innovative materials and tools to be offered to the telecommunications industries in the associated partner countries providing for the potential development of existing workforce personnel to European standards thus assuring a competitive workforce able to meet the demands of a rapidly changing industry. This will further serve to benefit all involved partner countries in allowing fuller transparency of industry qualifications across Europe.

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**Project number:** EL/01/C/F/TH-80606  
**Promoter:** EMI S.A. - MANAGEMENT CONSULTANTS  
**Contact person:** Athanassios Frontistis  
**Address:** 13, Vassiliadou Str., EL-11141 ATHENS  
**Telephone:** +30 10 22 36 406, +30 10 20 21 500  
**Fax:** +30 10 20 16 771  
**E-mail:** a.frontistis@emigroup.gr  
**Project duration:** 24 months  
**Start date:** 1 December 2000  
**End date:** 30 November 2003
European Foundation Certificate in Banking

Relevance of the project to the main theme

With the increase in cross border mobility in the financial sector, employees have often undergone vocational training in different countries. At present, there is no comparative system for diplomas and certificates in the financial training sector from one country to another. The aim of the project is thus to establish a structure for accreditation in the financial sector, which will lead to recognition and acceptance of national training qualification at a European level. The launch of a European Foundation Certificate in Banking will improve the transparency of qualifications in the financial sector. Furthermore it will create a framework for this type of transnational cooperation between the national training institutes, which may lead to a whole range of European qualifications in the financial sector in the future.

The primary target group comprises young bankers at the outset of their career, their employers and national bank training institutes.
EUROWELD-European Certification of Welding Personnel

RELEVANCE OF THE PROJECT TO THE MAIN THEME

The project aims to create a standard European system for the certification of competencies in the welding sector, to thus harmonise training at all levels, from technical welders to welding engineers.

Certification of skills and competencies in this field is deemed essential in order to know exactly what tasks or level of tasks, at any given moment, a welder or welding specialist is able to undertake.

Outputs of the project will comprise specific training curricula for European Welding Engineers, European Welding Technologists, European Welding Specialists and European Welding Practitioners, in addition to curricula relating to plate, tube, MMA, TIG, MIG/MAG and Oxigas welding.

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Project number: P/02/C/F/TH-82200
Promoter: INSTITUTO DE SOLDADURA E QUALIDADE
Contact person: Catarina Miranda
Address: ISQ - Edificio da Formacao; Av.Engº Valente de Oliveira, lote 19, TagusPark, PT-2781-951 Oeiras
Telephone: +351 21 4234045
Fax: +351 21 4228128
E-mail: cimiranda@isq.pt
Project duration: 24 months
Start date: 1/12/2002
End date: 30/11/2004